# PR | Media Relations to the Arts • Non-Profits • Small Biz

# INSPIRING PERFORMANCE AUDIENCE GROWTH

CULTIVATING HARMONY
THROUGH EMBRACIVE MARKETING

## INSPIRING PERFORMANCE AUDIENCE GROWTH

#### CULTIVATING HARMONY THROUGH EMBRACIVE MARKETING

- ✓ Delve into audience growth challenges
- ✓ Strategic case studies
- ✓ Small group think-tank sessions
- Cultivate new concepts

### WHAT IS EMBRACIVE?

adjective | em·brac·ive | im-'brā-siv

#### **Definition:**

- 1. Thoroughly embracing or encompassing
- 2. Inclusive, comprehensive

#### Synonyms:

all-embracing, all-in, all-inclusive, broad-gauge, compendious, complete, comprehensive, cover-all, cyclopedic, encyclopedic, exhaustive, full, global, in-depth, inclusive, omnibus, panoramic, thorough, universal, full-scale, sweeping, thorough, all-out, far-reaching, full-blown, thorough going, profound, radical, total, encyclopedic, whole-hog, A to Z, no stone unturned

# WHAT ARE OUR CHALLENGES?

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#### Declining audiences

Attendance at performing arts events has declined.

#### **Universal Cause Drivers:**

- Decline in school-based arts education
- Cultural change
- Geographical/population challenges
- Disconnected engagement of audience
- Technological change

# WHAT ARE OUR CHALLENGES?

#### Declining audiences

Attendance at performing arts events has declined.

33% of U.S. adults attend cultural events in person

71% of the population consumes culture on the internet

Technology has radically transformed engagement in the arts

#### WHAT ARE OUR

#### CHALLENGES?

#### Organizational Culture and Operations

#### **Outmoded Operating Methods**

- Modernize Outdated Website
- Absence of Social Media Presence
- Little or no Customer Interface

#### WHAT ARE OUR

#### CHALLENGES?

#### Organizational Culture and Operations

#### Organizational Efficiency and Capacity

- Skill Level of Membership
- Staff and Leadership Challenges
- Strategic Planning
- Volunteer Engagement
- Board Investment

# WHAT ARE OUR CHALLENGES?



# WHAT ARE SOME SOLUTIONS?

#### WHAT ARE SOME

#### SOLUTIONS?

#### A Diverse, Embracive Plan is Key

#### **Activating Audience Engagement:**

- Optimizing organizational culture/operations
- Choosing compelling programming
- Understanding your audience
- Treating audiences as relationship partners vs. consumers

## BREAK OUT SESSION

How can you improve your relationship with your audience as partners, and alleviate their profiles solely as consumers?

#### WHAT ARE SOME

#### SOLUTIONS?

#### A Diverse, Embracive Plan is Key

#### **Activating Audience Engagement:**

- Creating Access for All
- Creating a Welcoming Environment
- Utilize Widely Embraced Technology
- Forge Collaborations

## BREAK OUT SESSION

If your organization had no financial or logistical barriers, what music literature would you perform and with which performing artists?

#### WHAT ARE SOME

#### SOLUTIONS?

#### A Diverse, Embracive Plan is Key

#### **Activating Audience Engagement:**

- Offer Value-Added Programming
- Empower Super-Fan Ambassadors
- EMBRACE CHANGE

# WHAT ARE SOME SOLUTIONS?

#### Commit Resources to Improve Outcomes

- Amplify the most effective audience building tactics
- Embrace convergence (embracive) marketing
- Collect data assess and analyze communicate results gauge success

#### **WHAT IS**

#### **CONVERGENCE?**

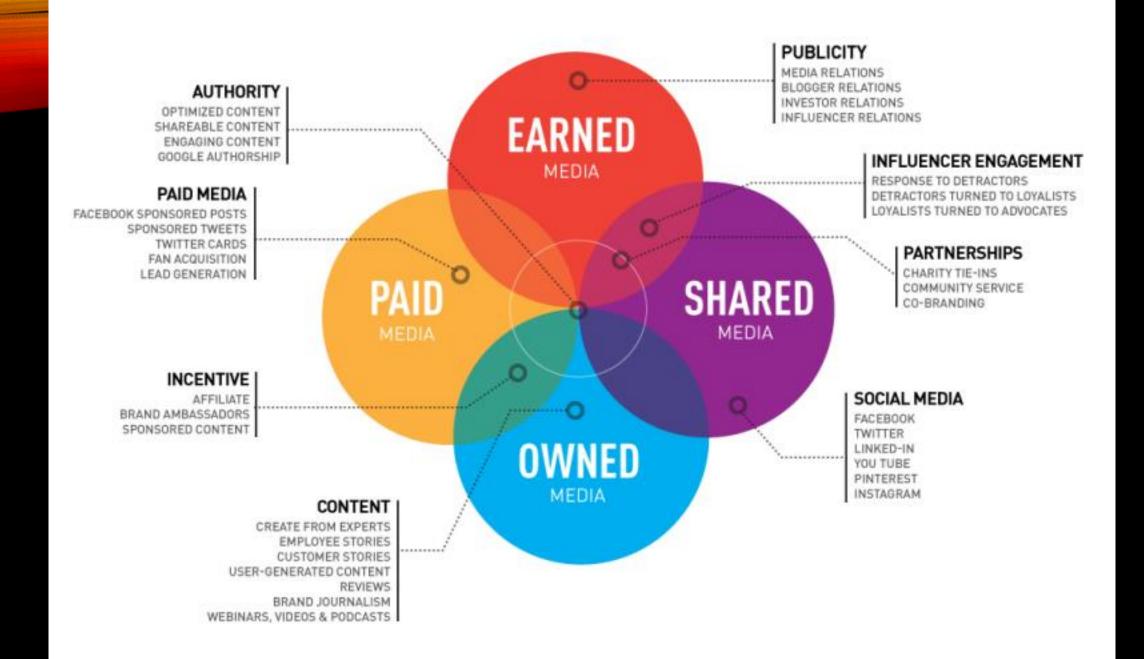
noun | con·ver·gence | kən-'vər-jən(t)s

#### **Definition:**

- 1. The act of converging and especially moving toward union or uniformity
- 2. The degree or point at which properties converge
- Independent development of similar characters often associated with similarity of habits or environment
- 4. The merging of distinct technologies, industries, or devices into a unified whole

#### **Synonyms:**

Concurrence, confluence, meeting, merging, union



#### WHAT ARE SOME

#### SOLUTIONS?

#### Formula: Embracive Marketing for Collaborative Performances

- Enrichment of Supporter/Fan/Audience Database
- Formation of Collaborator Database
- Direct Email Marketing
- Social Media Plan Rollout

#### WHAT ARE SOME

#### **SOLUTIONS?**

#### Formula: Embracive Marketing for Collaborative Performances

- Public Relations Campaign
- Organizational Cross Marketing
- Advertising Plan Rollout
- Grass Roots Efforts









# WHAT IS THE CHALLENGE?

#### CHALLENGE?

# Expand Audiences While Collaborating with a High School Choir in a New Community

#### **Solutions:**

- Originate Grants
- Parents, Soloists, Organizational Embracive Marketing
- Compelling Feature Pitching
- Optimized Revenue



**ASK THE DIRECTOR!** 



# CAPE COD CHAMBER ORCHESTRA

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# WHAT IS THE CHALLENGE?

#### **CHALLENGE?**

## Originate New Orchestra in a Region with Seasonal Population

#### **Solutions:**

- Collaborative Programming
- Organizational Cross-Marketing
- Creative Content Marketing

#### **CHALLENGE?**

## Originate New Orchestra in a Region with Seasonal Population

#### **Solutions:**

- Building Relationships on Cape Cod
- Personalizing the Experience

#### **CHALLENGE?**

## Originate New Orchestra in a Region with Seasonal Population

#### **Audience Retention Tips**

- Diversifying Repertoire Beyond Classical
- Understanding the Region's Audience
- Happy Musicians = A Happy Audience
- Capitalizing on the Orchestra's Niche





#### THANK YOU!

#### REMEMBER:

- √ Email Feedback
- ✓ Pickup Digital Resources
- ✓ Implement Social Media Planner
- ✓ Have a Question? ASK!